

“Feeling secure from day one” Latest On Call home security system proves popular with customers...

Home security system installation case study Worcester.

Watch / download the install video here:

[\[https://youtu.be/1bpGFbWskyg?si=l4oVfO-TBmchsYO2\]](https://youtu.be/1bpGFbWskyg?si=l4oVfO-TBmchsYO2)

Wolverhampton, West Midlands UK – October 15, 2025 - Having recently launched its latest integrated home security system, feedback from customers is very positive reports [On Call Security](#), citing a family from Worcester who purchased a custom package.

“Much like travel insurance or roadside recovery, home security is something you know you need but can easily put off until tomorrow. We’d been doing exactly that until a close friend’s house was broken into. Suddenly it was no longer an afterthought, it was our priority, luckily On Call were there to help.” Mr B. from Worcester.

Here is their experience:

‘As a family with three young children, two cats and two full-time jobs, the house can be a little hectic to say the least. We’d been meaning to install a security system ever since completing an extension last year, but ‘life’ always seemed to get in the way.

After researching our options online, we reached out to a couple of companies asking for advice. From the first interaction, On Call stood out, the website was clear and easy to navigate, outlining the different hardware and service options without overwhelming jargon. Within hours of filling in the enquiry form, they called me back with thoughtful answers tailored to our family’s needs.

The cost of the system was lower than I expected, but it was the speed of service that sealed the deal.’

Less than 72 hours after making the initial enquiry, an On Call van pulled up outside their house and an engineer was ready to fit the system.

‘The installation couldn’t have gone more smoothly. The engineer was professional yet approachable, taking care not to mark our freshly painted walls

and double-checking we were happy with the placement of every sensor and the control panel.

Noticing our detached garage, they even offered to add extra sensors there free of charge - a gesture that made us feel like more than just another job on the list.

Once everything was fitted, he talked us through the system, showing us how to use the control panel and helping us download and set up the app. The final result exceeded expectations. The system looks sleek and well-built, while the app is refreshingly intuitive. It gives us real-time updates and full control, even when we're not at home. Of course, I hope we never have to test it in a real break-in, but the reassurance it brings is invaluable.'

With excellent mainland UK coverage and a commitment to install Fast Track orders the following day whenever possible, On Call is adding top notch response times to their already very good reputation for technical support and customer care.

Image Captions:

Image 1: Soon after launching its new range of home security system components, a local Worcester family provides positive feedback to Wolverhampton based On Call Security.



Image 2: On Call home security systems are all professionally installed by its own team of 30+ engineers.



Image 3: The wireless system components look modern and well-built according to the customer.



Image 4: The engineer will always make sure the customer knows how to use the system, including the App before they leave.



Image 5: Installation causes minimal mess as most of the sensors are completely wireless and the components are Wi-Fi enabled.

The image(s) distributed with this press release are for Editorial use only and are subject to copyright. The image(s) may only be used to accompany the press release mentioned here, no other use is permitted.

About On Call

The company HQ is in Wolverhampton in the West Midlands with satellite offices in the North and South of England. The company has over 20,000 UK customers and all systems are professionally installed by its own team of 30+ engineers. On Call prides itself on providing an easy-to-understand product range and super responsive service to take care of both new and existing customers.

For editorial enquiries:

DMA Europa

Larissa Phillips | Account Manager

Tel +44 (0) 1905 917477

larissa.phillips@markettechgroup.com

Progress House, Great Western Ave. Worcester, WR5 1AQ

[DMA Europa](#) is part of the Marketing + Technologies Group

For publication:

On Call Security

Fallings Park

Park Lane

Wolverhampton

WV10 9QB

enquiries@oncallsecurity.com

0333 800 2121

oncallsecurity.com