

## **Sulzer opens new service center in Europe to boost process industry resilience**

**19 September 2024**

**Sulzer yesterday celebrated the launch of its new service center for mass transfer components and services in the Econova Business Park in Essen, Northwest Germany. While mass transfer components are used to improve the efficiency of chemical operations, the new facility provides operational capabilities supported by local service teams to ensure optimal performance in the region's chemical and process industries. To mark the occasion, Sulzer hosted a ribbon-cutting ceremony for distinguished guests and dignitaries.**

As a service specialist for the chemical and process industries, Sulzer's new service hub in Essen is strategically positioned and equipped to improve the reliability and responsiveness of the supply chain for customers in the region.

Featuring best-in-class manufacturing technology, quality assurance and test systems, a warehouse, and offices for sales and support functions, the new service center provides regional chemical and process companies with the benefit of additional localized manufacturing and engineering capabilities. In particular, the facility manufactures a wide range of mass transfer components, including various types of structured packings, trays, and internals, to ensure seamless and reliable, on-time delivery to European clients.

The Essen facility also offers tower field service expertise, enabling fast response times and additional support for installation and service requirements, including a leading automated weld overlay technology for improved corrosion and high-temperature resistance. Both the tower field service and customer support teams are based on-site

to provide technical advice to customers, address supply chain bottlenecks and ensure timely service.

Sulzer Executive Chairwoman Suzanne Thoma said: “Our integrated solutions, engineering expertise and extensive experience drive efficiency across essential industries. This investment in our network capabilities underscores our long-standing commitment to sustainable growth and future prosperity.”

**Image captions:**

**Image 1:** L-R: Dr. Klaus Schäfer, Chairman of the Board DECHEMA, Dr. Erik Jakob, Designated Consul general of Switzerland in Frankfurt, Dr. Suzanne Thoma, Executive Chair Sulzer, Herr Peter Renzel, Stadtdirektor Essen, Dr. Uwe Boltersdorf, President Sulzer Chemtech.



**Image 2:** The new Essen Service Center offers specialist capabilities to chemical processing companies.



**Image 3:** Dr. Suzanne Thoma, Executive Chairwoman Sulzer, was keen to discuss the benefits of the new facility in terms of sustainable growth and future prosperity.



**Image 4:** A tour of the Essen facility highlighted the capabilities and expertise available to customers.

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## About Sulzer

Sulzer is a global leader in fluid engineering and chemical processing applications. We specialize in energy-efficient pumping, agitation, mixing, separation, purification, crystallization and polymerization technologies for fluids of all types. Our solutions enable carbon emission reductions, development of polymers from biological sources, recycling of plastic waste and textiles, and efficient power storage. Our customers benefit from our commitment to innovation, performance and quality through our responsive network of 160 world-class manufacturing facilities and service centers across the globe. Sulzer has been headquartered in Winterthur, Switzerland, since 1834. In 2023, our 13'130 employees delivered revenues of CHF 3.3 billion. Our shares are traded on the SIX Swiss Exchange (SIX: SUN). [www.sulzer.com](https://www.sulzer.com)

The Chemtech division is the global market leader in innovative mass transfer, static mixing and polymer solutions for chemicals, petrochemicals, refining and LNG. We are steering the way in ecological solutions such as bio-based chemicals, polymers and fuels, recycling technologies for textiles and plastic as well as carbon capture and utilization/storage, contributing to a circular and sustainable economy. Our product offering ranges from process components to complete process plants and technology licensing.

Visit our LinkedIn channel at [www.linkedin.com/showcase/sulzer-chemtech](https://www.linkedin.com/showcase/sulzer-chemtech) for exciting updates and more!

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