

The next-level pump service is here!

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OEM-X line universal pump repair and retrofit service launched

As productivity demands on operators increase, pumps across industry need to adapt to meet new application challenges. In response, Sulzer is launching OEM-X line - the only 24/7 quality pump service with flexible repair and retrofit solutions for any pump brand.

Available anywhere, anytime and ready to support any pump requirement - OEM-X line is backed by Sulzer's global design and engineering capabilities. This comprehensive offering of turnkey repairs and upgrades for pumps improves asset performance and reliability, whilst ensuring operators are equipped to meet the pump challenges of today and tomorrow.

Whether quickly reacting to a breakdown, attaining higher efficiency standards, meeting a new duty point, accommodating a change in process or extending service intervals – every pumping system has unique requirements. With the numerous brands, types and ages of pumps working in applications across industry, operators need a trusted independent service provider (ISP) that can meet every demand.

Giving you the right options for your needs

Sulzer's OEM-X line offers the best quality pump overhaul, retrofit, upgrade, field service and part manufacturing solutions on the market available from a single source. Leveraging unmatched heritage and expertise from a global pump

manufacturer, OEM-X line provides total asset support, backed by a global network of service centers and manufacturing facilities, all accessible around-the-clock.

A worldwide team of experts offers instant familiarity with equipment and application, flexibly working to define the appropriate repair or retrofit approach in terms of quality, speed of delivery and value. Data driven analysis, inspections and reports allows operators to make informed decisions, while the all-in-one package for servicing and parts manufacture means that the perfect, bespoke solution is always attainable. With unsurpassed reverse engineering, finite analysis, 3D laser scanning and retrofits all available at local facilities globally – operators can always get the support they need.

The go-to for any industry challenge

As well as in-house engineering support administered from over 100 service centers, dedicated field service teams are ready to rapidly respond to any pump application challenge. Engineers with experience across the power generation, water, energy, industrial markets and more deliver monitoring, fault diagnosis, testing and inspection for pumps in-situ.

More than that, OEM-X line is tailored to overcome specific industry challenges. Retrofits can allow pumps to reach new efficiency standards, so operators can stay ahead of tightening carbon tax legislation. Local support and sourcing avoids supply chain disruptions and long lead times, helping utilities to keep essential services online. Pump modifications enable equipment to reliably adapt to the changing duty points synonymous with the renewable energy transition. In all cases – a local Sulzer team will be ready to help.

“We are a global pump expert, not just for our own models, but for any branded pump,” says Ravin Pillay Ramsamy, President, EMEA, Sulzer Services. “We are a technological leader when it comes to the manufacture and upgrade of pumps, which means we are perfectly placed to improve equipment for our customers. OEM-X line demonstrates our commitment to optimizing any process, combining the knowledge of a market-leading OEM with the capabilities of a world-wide ISP.”

Learn more about OEM-X line here: <https://go.sulzer.com/oem-x-line>

Watch our OEM-X line video here: www.youtube.com/watch?v=lwiMWRRvQjw

Image captions:



Image 1: Sulzer is launching OEM-X line – the only 24/7 quality pump service with flexible repair and retrofit solutions for any pump brand.

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About Sulzer

Sulzer is a global leader in fluid engineering. We specialize in pumping, agitation, mixing, separation and purification technologies for fluids of all types. Our customers benefit from our commitment to innovation, performance and quality and from our responsive network of 180 world-class production facilities and service centers across the globe. Sulzer has been headquartered in Winterthur, Switzerland, since 1834. In 2021, our 13'800 employees delivered revenues of CHF 3.2 billion. Our shares are traded on the SIX Swiss Exchange (SIX: SUN).

Through a network of over 100 service sites around the world, Sulzer provides cutting-edge parts as well as maintenance and repair solutions for pumps, turbines, compressors, motors and generators. We service our own original equipment, but also all associated third-party rotating equipment run by our customers, maximizing its sustainability and life cycle cost-effectiveness. Our technology-based solutions, fast execution and expertise in complex maintenance projects are available at our customers' doorsteps.

For more information, visit www.sulzer.com

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